

Motor Vehicle Cover

PREMIUM

* 48 hour cooling off period.



PREMIUM MEMBER BENEFITS - *to keep you and the family safe and sound.*

A Accident Coordination and Towing

Where your vehicle has been involved in an accident we will arrange to transport the vehicle to either an approved accident repairer, or a repairer of your preference. We will also advise the caller of the appropriate information to obtain from other parties involved in the accident such as:

- Third Party's name
- Address and contact number
- Vehicle registrations
- Insurance details and;
- Any witness details

P Parts and Service Locator

When you are traveling away from their local area, we will assist you to locate the closest appropriate dealership, service station, and repair workshop, tyre or windscreen outlet anywhere in Australia. Additional benefits when your vehicle is immobilised over one hundred (100) kilometres from your home for longer than twenty four (24) hours.

F Repairer Follow Up

In cases where your vehicle has been transported to a dealer or an authorised repair centre after a breakdown, we will work with your repairer to ensure that the vehicle is back on the road as soon as possible.

L Lock outs and Key Replacement

Where the key has been lost or stolen, or has been locked inside your vehicle, we will either arrange for the your spare key to be delivered or arrange for a locksmith to attend to a maximum of \$80.

T Towing

In the event that your vehicle is immobilized, or is not safe to drive, we will transport the vehicle to the nearest mechanical workshop or repair agent up to:

- 50 kilometres in metropolitan areas and;
- 100 kilometres round trip in regional areas

A Accommodation Assistance

We will arrange and provide hotel accommodation for you and up to four (4) passengers, for a maximum of three (3) nights at a maximum cost of \$120 including GST per night. You will be responsible for all meals, telephone call costs and any hotel sundries.

T Alternative Travel Assistance

Additional benefits when your vehicle is immobilised over one hundred (100) kilometres from your home for longer than twenty four (24) hours. This may be used as a Taxi or Uber (up to \$100) and 365 are able to arrange for you.

B Jump Start and Battery Replacement

We will assist in getting you started with minor issues to your battery. If required, we will provide a replacement. The cost of the battery is at your expense.

E Emergency Fuel

We will either deliver up to \$10 of emergency supply fuel, or transport your vehicle to the nearest refueling station.

R Rental Car Assistance

We will arrange and provide a rental car for you for a maximum of four (4) days at a maximum cost of \$90 including GST per day. Rental car entitlements cease once the vehicle has been repaired. The driver/hirer of the rental car will be responsible for all fuel costs, excess kilometre charges, toll fees, insurance waivers, insurance excess and damage claims payable on the rental car.

V Vehicle Recovery Assistance

When your vehicle has been repaired after a breakdown, we can arrange for delivery of the vehicle to the your home or intended destination.

Alternatively, arrangements can be made for you to return to the repaired vehicle.

365

Roadside Assistance

National Coverage



We will always help you and our support and coverage is CONSISTENT Australia Wide.

Our repair network covers every state and territory in Australia.

24/7 Assistance Call Centre



Our call centre is available 24/7, everyday of the year.
Tel: 1300 302 500



ALL COVER OPTIONS AVAILABLE

MOTOR VEHICLE cover options:

- Standard
- Premium

Added Value Option

- Premium Plus
Includes 4WD's and additional towing kmls

MOTOR VEHICLE + TRAILER Cover option:

- Premium Trailer Plus
Includes vehicle and trailer/adgment cover

MOTORCYCLE Cover option:

- Standard

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